



# VIDYASAGAR COLLEGE OF PHARMACY

REG.NO. IND/347/91

Approved by PCI & AICTE New Delhi, Recognized by DTE Bhopal & Affiliated by RGPV

Ref No.: VCP/Notices/2022-23/36

Date: 01/02/2023

## Students' Grievance Redressal Cell

The Students' Grievance Redressal Cell has been constituted at Vidyasagar College of Pharmacy, Indore. The Students' Grievance Redressal Cell as per Clause No. 373/Legal/2012 of the AICTE to ensure transparency and prevent unfair practices and to provide a mechanism to innocent students for redressal of their grievances:

The following are the members of the Students' Grievance Redressal Cell:

| S.No. | Name                 | Designation | Mobile No. | Email ID                                                                   |
|-------|----------------------|-------------|------------|----------------------------------------------------------------------------|
| 1.    | Dr. Mahavir Chhajed  | Chairman    | 9479450505 | <a href="mailto:drmahavirchhajed@gmail.com">drmahavirchhajed@gmail.com</a> |
| 2.    | Mrs. Pallavi Jain    | Co-Chairman | 8085799781 | <a href="mailto:pallavijainvcp@gmail.com">pallavijainvcp@gmail.com</a>     |
| 3.    | Mrs. Anita Bhatt     | Secretary   | 9993129280 | <a href="mailto:anitabhatt01@gmail.com">anitabhatt01@gmail.com</a>         |
| 4.    | Mr. Deep Yadav       | Members     | 7999086034 | <a href="mailto:vcpdeepyadav@gmail.com">vcpdeepyadav@gmail.com</a>         |
| 5.    | Mr. Atul Pathak      | Member      | 7898423444 | <a href="mailto:atulpathakvcp@gmail.com">atulpathakvcp@gmail.com</a>       |
| 6.    | Mr. Pradeepto Biswas | Members     | 9826017464 | <a href="mailto:Pradeepto_biswas@yahoo.com">Pradeepto_biswas@yahoo.com</a> |

### **Grievances include the following:**

1. Making admission contrary to merit determined in accordance with the declared admission policy of the institute;
2. Irregularity in the admission process adopted by the institute;
3. Refusing admission in accordance with the declared admission policy of the institute;
4. Withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee or fees in respect of any course or programme of study which such person does not intend to pursue;
5. Demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution;
6. Breach of the policy for reservation in admission as may be applicable;



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7. Complaints of alleged discrimination by students from Scheduled Caste, Scheduled Tribes, OBC, women, minority or disabled categories;
8. Non-payment or delay in payment of scholarships to any students that such institution is committed, under the conditions imposed by AICTE, or by any other authority;
9. Delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;
10. On provision of student amenities as may have been promised or required to be provided by the institution;
11. Denial of quality education as promised at the time of admission or required to be provided;
12. Non transparent or unfair evaluation practices;
13. Harassment and victimization of students including sexual harassment; and
14. Refund of fees on withdrawal of admissions as per AICTE instructions from time to time.

## **Roles and responsibilities:**

It shall be the duty of the members to ensure that there is appropriate redressal of any grievance filed by any student.

The committee is to ensure that there is discrimination amongst students based on caste or creed, or gender or any other reason. The student is to be assured no discrimination, unfair evaluation practice or harassment and victimizations of the students shall be entertained and the welfare and wellbeing of the students shall be the prime objective.

**Principal**  
**VCP, Indore**